

Saaskart

Community Manager

Community · Remote (India) · Full-time

About Saaskart

Saaskart is building the trusted marketplace and intelligence layer for how the world discovers, compares, evaluates, and buys software, AI agents, and service providers — powered by SIA, our AI buying assistant. We are remote-first, high-ownership, and buyer-first: we never sell a ranking and never fake a review.

About the role

You build and nurture the Saaskart community of buyers, operators, and vendors — turning the platform into a place people return to for trusted peer intelligence. You grow engagement, surface authentic reviews and discussion, and keep the community healthy and credible.

What you'll do

- Own community strategy, programs, and day-to-day engagement across the platform and channels.
- Grow participation — reviews, discussions, and peer intelligence — authentically and at scale.
- Moderate for quality and trust; keep the community safe, credible, and on-brand.
- Partner with social, content, and product to turn community insight into value for buyers.
- Build relationships with power users, contributors, and advocates.

What we're looking for

- 3+ years in community management, ideally B2B, SaaS, or a marketplace.
- Excellent written communication and a genuine, helpful, non-hype voice.
- Experience growing and moderating online communities and programs.
- Data-informed approach to engagement and retention.

Nice to have

- Experience with reviews, user-generated content, or advocacy programs.
- Familiarity with community and engagement tooling.

How to apply: email careers@saaskart.co or apply at saaskart.co/careers with your resume and a short note on what you'd want to own. All roles are full-time and remote (India).